

3.23.20 AM

FAQ for Santa Clara County Schools and Districts

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Businesses that provide food, shelter, and social services
Businesses that provide necessities of life for economically disadvantaged or otherwise
needy individuals
Fresh and non-perishable food retailers, including convenience stores
Pharmacies
Child care facilities
Gas stations
Banks
Laundry businesses and services necessary for maintaining the safety, sanitation, and
essential operation of a residence

Q: How do I know what child care facilities are available?

A: Per the joint guidance from the State of California Health and Human Services Agency, the Labor and Workforce Development Agency, and the California Department of Education, families are encouraged to direct their child care questions to the statewide consumer education hotline at 1-800-KIDS-793 or go to <https://rrnetwork.org/family-services/find-child-care> for more information. Santa Clara County Office of Education, city and county partners are working to identify child care options for essential service providers. Once more information is available updates will be provided here.

Q:I have questions about supporting my child's needs while at home. Where can I find support?

A:

Inclusion Support Warmline Services. This service is available 16 hours per day and has the following language capabilities: Spanish, Vietnamese, Mandarin, and Korean. Support will be provided by answering questions, addressing concerns and providing social stories to support

resources, support for flexible learning (media, etc.) and addressing individual needs for children with IEPs. Visual Support, individual schedules, etc. are also available. Call (408) 453-6651 or email Warmline@scie.net or Spanish@scie.net

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